

What is Crossroads?

Birmingham Central/South Crossroads began in 1984 and is an affiliated member of National Crossroads.

The Object of the Scheme is to offer domiciliary respite care to carers and people with care needs.

The Scheme has been supported by grants from the Health Authority and Social Services. The Scheme's emphasis on quality ensured growth from a small pilot project to one which now covers all of South and Central Birmingham.

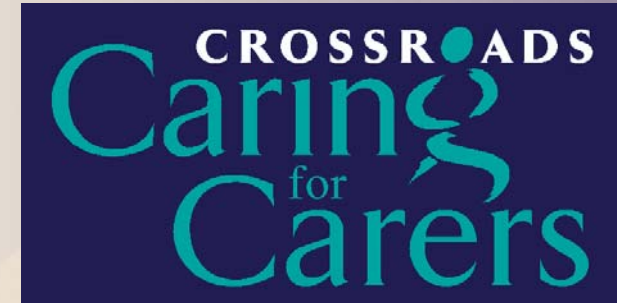
In our desire to offer increased choice and support to carers we launched our **private service**.

You can contact us by phone or write to us at:

**Birmingham Central/South Crossroads Care
Moseley Hall Hospital
Alcester Road
Moseley
Birmingham
B13 8JL**

Tel/Fax 0121 449 1485

Email: bcscrossroads@hotmail.com



BIRMINGHAM CENTRAL/SOUTH

The Service for Carers

Do you care for someone?

Let Crossroads support you and recognise your needs as a carer. We understand that your role as a carer is complex and unique, both rewarding and demanding.

Let Crossroads help you

We offer a high quality service to meet the needs of carers and people with care needs. This Scheme has benefited over many years from Statutory funding.

However, funding is finite and in order to offer support to a **greater number of carers** we have launched our private service.

The charges on our enclosed list indicate our commitment to a high quality service. The price you pay covers care and travel costs only - we are a non profit making organisation.

What does our Service offer?

- A trained Carer Support Worker to assist with care needs.
- “Time out” from the caring role: a chance to recharge batteries - pursue hobbies and interests with peace of mind.
- A flexible service offering choice and reliability.
- Time to assist the person with care needs to maximise their own sense of well being and independence.
- Twenty years experience of delivering quality domiciliary care.

Our Carer Support Workers are

- highly trained
- closely supervised
- subject to careful police checks
- fully insured in all aspects of their work
- directly employed by the scheme
- paid a salary commensurate with their responsibility

Crossroads Carer Support Workers combine a caring and friendly manner, with a professional and assured approach to their role. Carer Support Workers fully understand the importance of trust and confidentiality

A Flexible and Accountable Service

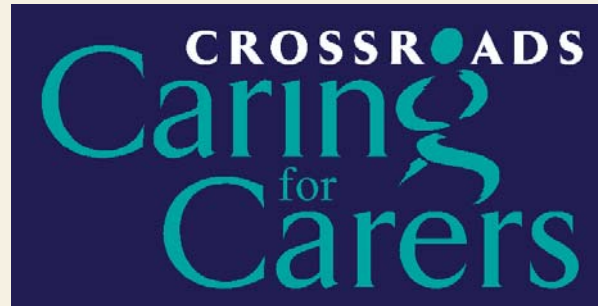
Our aim is to assist you at the time of day which best suits you. We will visit you in your home to discuss your needs. Your individual circumstances will be treated with the utmost confidence.

The Managers will maintain regular contact to ensure the service continues to meet your requirements. We hope you will appreciate our friendly approach.

Why not call us

We hope this brochure conveys our commitment to carers through dedicated and trained Carer Support Workers. If you would like to talk further, please speak with either Michele Coleman or June Niner at the Crossroads Office on 0121 449 1485.

Birmingham Central/South Crossroads



List of Hourly Charges

9am - 8pm	£10.00
8pm - 9am	£10.50
Weekend hours	£12.00
Waking Nights*	£70.00 (Weekdays) £90.00 (Weekends)
Bank Holidays	£16.00

*Based on 9 hours per night

For more information from the Crossroads Office

0121 449 1485